

Accessing the Membership Success Center via ClubRunner

The Membership Success Center is accessible through ClubRunner and users enter the database in their Club, District and Zone – no navigation needed.

Step 1: Login to ClubRunner

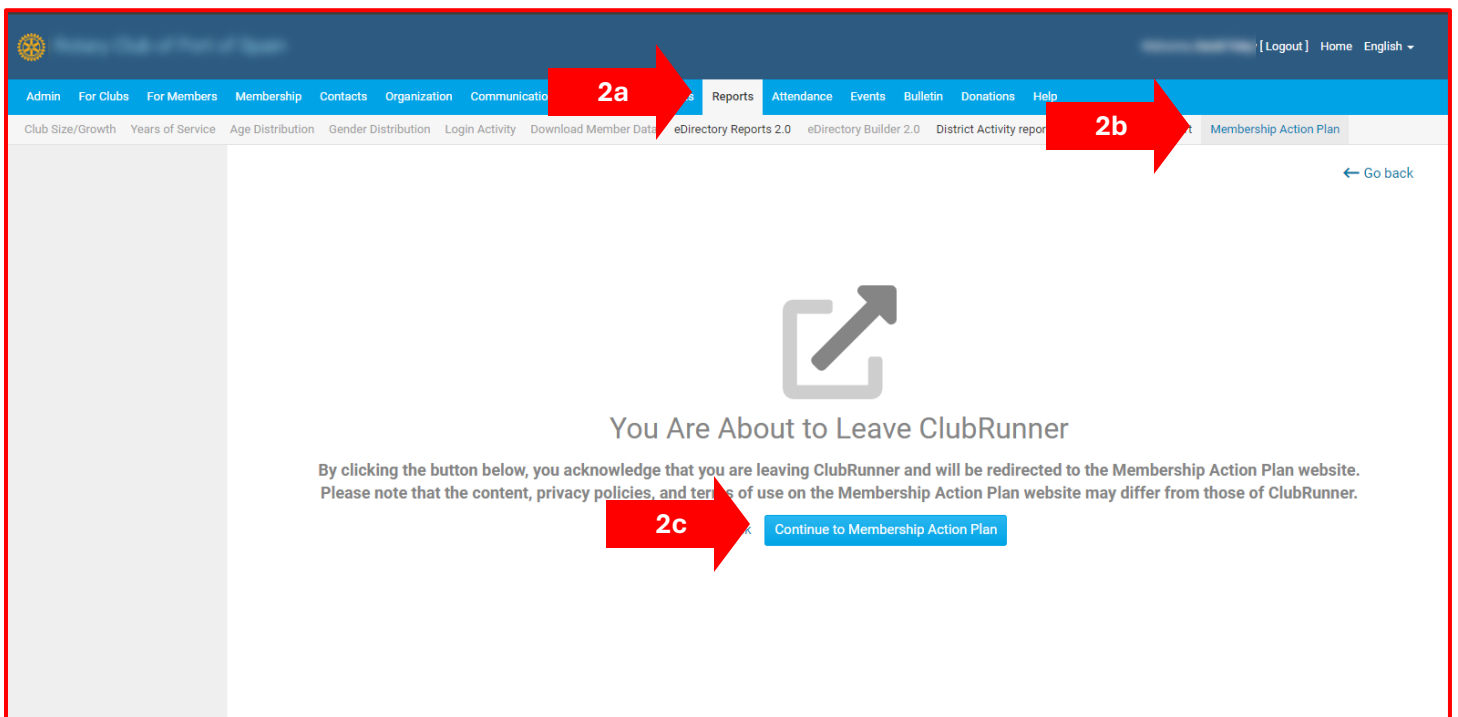
You can use the District version of ClubRunner via your district website (available to everyone)

or

You can use your Club version of ClubRunner via your club website (if your club has its own subscription to ClubRunner)

Step 2: Link to MAP

If you used the District version of ClubRunner

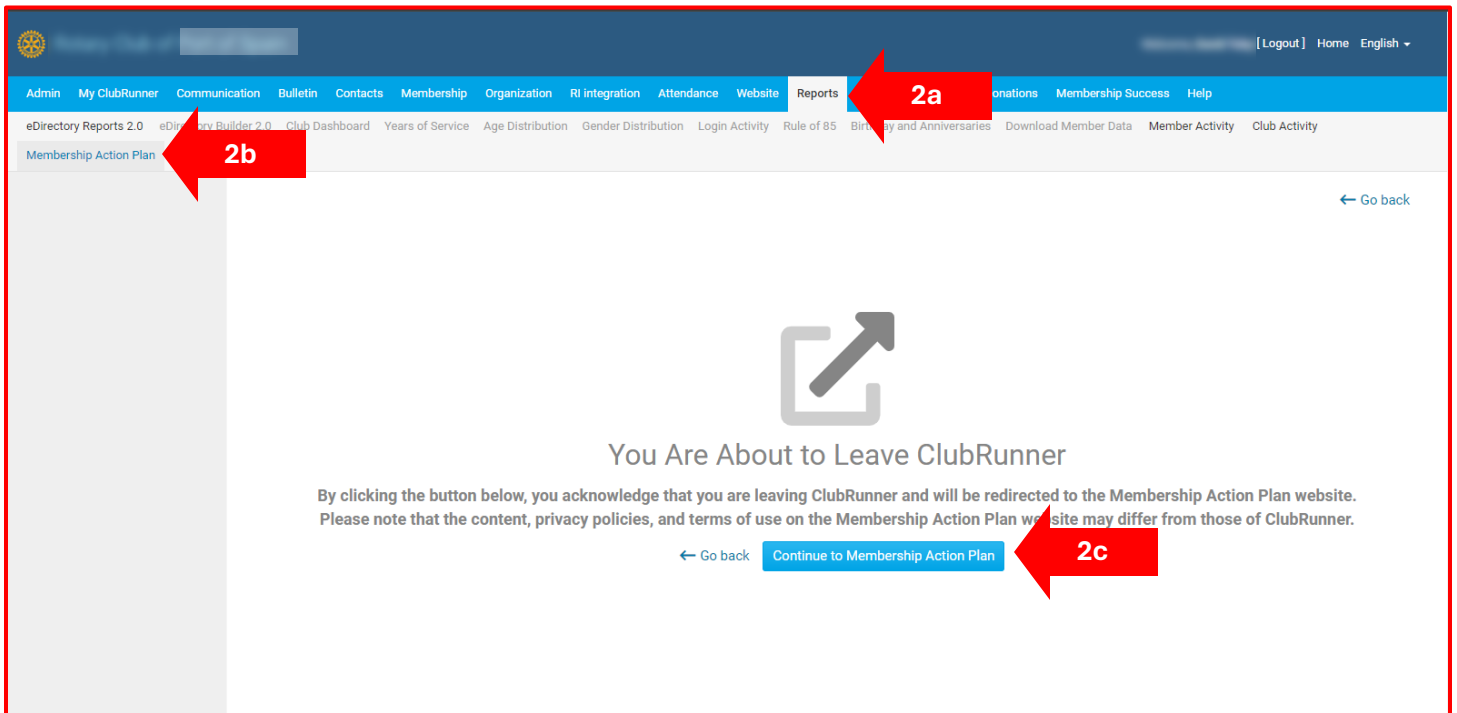


The screenshot shows the ClubRunner web interface. At the top, there is a blue navigation bar with the following menu items: Admin, For Clubs, For Members, Membership, Contacts, Organization, Communicatio, Reports, Attendance, Events, Bulletin, Donations, Help. A red arrow labeled '2a' points to the 'Reports' menu item. Below the blue bar is a grey navigation bar with the following menu items: Club Size/Growth, Years of Service, Age Distribution, Gender Distribution, Login Activity, Download Member Data, eDirectory Reports 2.0, eDirectory Builder 2.0, District Activity report, Membership Action Plan. A red arrow labeled '2b' points to the 'Membership Action Plan' menu item. The main content area displays a message: 'You Are About to Leave ClubRunner'. Below this message is a blue button labeled 'Continue to Membership Action Plan'. A red arrow labeled '2c' points to this button. The message also includes a warning: 'By clicking the button below, you acknowledge that you are leaving ClubRunner and will be redirected to the Membership Action Plan website. Please note that the content, privacy policies, and terms of use on the Membership Action Plan website may differ from those of ClubRunner.'

- Click on **Reports** in the blue menu bar
- Click on **Membership Action Plan** in the grey menu bar
- Click on the **Continue to Membership Action Plan** button in the main area

Accessing the Membership Success Center via ClubRunner

If you used the Club version of ClubRunner



- a. Click on **Reports** in the blue menu bar
- b. Click on **Membership Action Plan** in the grey menu bar
- c. Click on the **Continue to Membership Action Plan** button in the main area

Step 3: Explore the Membership Success Center

With either above option, a new tab or window will open and automatically log you into the Membership Success Center.

You can then navigate to your preferred section using the menu on the left or view the tutorial videos for help on how to use the available features and tools.

NB:- No matter which option you use, you will enter the Membership Success Center in your own club, district and zone. Depending on your club or district position, you may be able to view information in the Membership Success Center for other clubs.